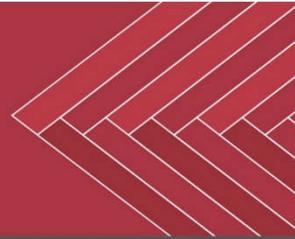


TE ARAWA  
COVID-19  
RESPONSE



**COVID contact tracing card trial frequently asked**

When is the trial?

Participants can register for the trial online or in person from 30 October to 8 November. The trial will start on 9 November and run to 15 November.

Where are the community pick-up areas?

We will have a number of mobile units around Ngongotahā over the coming weeks, as well as a daily registration hub at 172 Ngongotahā Rd, Rotorua (Ngāti Tura Ngāti Te Ngākau office) next door to the Gull Service Station.

Who is involved in running the trial?

The trial is being run by the Te Arawa COVID-19 Response Hub, the Ministry of Health, the University of Waikato and the University of Otago. The trial is also supported by Lakes District Health Board, Toi Te Ora and the Department of Internal Affairs.

Why is the trial happening in Ngongotahā?

The trial needed a small community hub with residential and industrial areas, marae, a school, shops, and between 500 to 1,500 people living in the area to participate. Ngongotahā fits that criteria.

The researchers sought feedback from the Te Arawa COVID-19 Response Hub, Te Arawa leaders and key stakeholders on whether the trial could be held in Ngongotahā and the feedback has been extremely positive.

What about my privacy?

Your privacy and that of the data collected is of extreme importance. If you voluntarily provide personal information (e.g. through email feedback or online forms), we will keep that personal information secure, physically stored in Aotearoa New Zealand and under the governance of the Te Arawa Reference Group.

**PARTICIPANT INFORMATION**

What will I be asked to do?

We're asking Ngongotahā residents and workers who wish to participate to wear a contact tracing card for one week. A contact tracing card will be attached to a lanyard or a belt clip so you can go about your daily activities.

You'll be asked to complete a simple registration form with your details and complete a short survey at the end of the trial so you can tell us how you found the process.

Some people may also be invited to take part in a follow-up interview so we can get a bit more information.

What happens if I lose my COVID contact tracing card?

Please contact us on 0508 Te Arawa (832 7292).

Does it matter if I take someone else's COVID contact tracing card?

Yes, it does. Each Card is assigned to the person who fills out the registration form.

To make it easy to identify your card, each member of your whānau taking part in the trial should write their name on their own Card to prevent accidentally taking someone else's.

What happens if I don't want to take part?

You don't have to participate - it's purely voluntary.

Remember that the trial is to support the use of contact tracing technologies that will benefit all of Aotearoa and our collective fight against COVID-19.

And, if you change your mind about participating partway through the trial, you can also withdraw from the project.

What personal data is being collected exactly and why?

You'll need to fill in a registration form to take part in the trial. Details such as your name, address, ethnicity, age, sex, phone number and/or email will be collected and securely held.

A COVID contact tracing card isn't capable of tracking your location, only other cards. The information is collected to be able to verify trial participants and reflect an accurate trial.

Who will hold the data that is collected?

Te Arawa will be responsible for data sovereignty for this trial.

All information collected and downloaded is de-identified. All digital data will be securely stored in a cloud-based depository with end-to-end encryption.

Will the card track and store my location?

No. The card **does not** collect any data about your location or where you go. It simply records contact with other cards. All the data is stored on the cards and cannot be accessed by anyone without your permission.

What do I get for participating in the trial?

After the one-week, volunteers will be contacted to provide feedback and asked to return the cards. Once you return your card, you will be in the draw for a prize raffle.

Most importantly, everyone who participates in the field trial will help contribute to Aotearoa's effort to stamp out COVID-19. We are proud that we have a community that is up for the challenge.

## **ABOUT THE CARD**

How does a COVID contact tracing card work?

A COVID contact tracing card is an eftpos card sized card that uses Bluetooth technology to 'talk' to other Bluetooth cards it comes in close proximity with. It keeps a record of your interactions with every other person also wearing a card in the same public space - whether you know them or not.

It is like a 'digital handshake' meaning the card wearers are digitally shaking hands when they are in close proximity to another card for a period of time.

Will I need to charge it?

No. The battery lasts for many weeks and you won't need to charge it during this trial.

What happens if it gets wet?

A COVID contact tracing card is fully contained so it won't matter if it gets rained on or dropped in a puddle. But don't wear it in the shower!

What happens if I drop my card or sit on it?

Our testing to date indicates that the card is pretty robust – it shouldn't matter if it gets dropped on or sat on! But if you have any concerns, please call 0508 Te Arawa (832 7292).